

*To all customers of La Spezia Container Terminal SpA*

LA SPEZIA,  
October 15, 2025

**Subject: Updated container receiving procedures and new automated gate at La Spezia Container Terminal**

Dear all,

La Spezia Container Terminal persists with the development of its *continuous improvement* campaign, set to target the enhancement of service levels towards its customer base and nurture efficiency for all stakeholders involved in the daily activities.

Investing in infrastructure is the most relevant action within the campaign, part of the wider plan set to deliver the benefit of innovation to all of the equipment, throughout terminal premises.

Latest breakthrough is branded by the commissioning of the new automated Gate, expected to go live prior to November. Deploying state-of-the-art technology, utilizing OCR software, the new infrastructure leverages on the highest degrees of automation. Management of truck flows at the gate will be effectively improved, with prospects of truck congestion and contingencies tangibly reduced. LSCT operations personnel will also manage improved container yard cycle flows, streamlining live information.

Procedures for container acceptance have been finetuned to reflect upgrade of the infrastructure. Swifter, smarter processes entail shorter lead time, whether for preemptive actions necessary for trucks and drivers entering terminal facilities, or containers received alongside the quay, or via the rail gate.

With reference to the contractual Appendix III, that is the operational manual governing the service provision of LSCT towards all Users, including service execution at gate in/out, content has been revised accordingly, specifically in the sections reflecting new guidelines in place with container receiving control.

The revised version of Appendix III is available at the following [link](#) for prompt reference, as it replaces the previous version with immediate effect.

**Effective start date of the new automated truck gate is Week 44, 2025**

The LSCT customer service teams, along with operations department personnel, are available to support with clarifications, especially during the initial phases of the transition, naturally.

Please be assured of the utmost attention, always.

Yours Faithfully  
Giovanni Strina  
COO of LSCT